Demo Cloud
E-INVOICING · DOCUMENT CLOUD

Security and Compliance Overview 2026

DEMO DOCUMENT — Demo Cloud d.o.o. is a fictional company. This document is illustrative sample content of the IVERIOS Trust Center demo and contains no real data.

Demo Cloud d.o.o., Zagreb, Croatia · Public summary for customers and prospects · November 2026

At a glance

Area	Status
Certifications	ISO/IEC 27001:2022, ISO 22301:2019, ISO 9001:2015 (accredited certification body)
Data location	EU only — AWS Frankfurt (Germany), DR in AWS Stockholm (Sweden)
Availability (last 12 months)	99.98 % (SLA 99.9 %)
Penetration test 2026	Independent, CREST-accredited: 0 critical, 0 high, 2 medium, 4 low — all remediated and retested
Vulnerability management	Weekly authenticated scans; 100 % of findings remediated within SLA in 2026
Disaster recovery	RPO 15 min / RTO 4 h; May 2026 regional failover test: RTO 1 h 47 min, RPO 6 min
Business continuity	ISO 22301; two exercises in 2026, both objectives met
Breach notification	Within 24 hours of confirmation
Regulation	GDPR, NIS2 (important entity), DORA support, EU AI Act, Data Act, Fiscalization 2.0

How we protect your data

- Infrastructure — production on AWS in three availability zones, private networks, no database exposed to the internet, CDN with DDoS protection and WAF in front of every public endpoint.
- Data — AES-256 encryption at rest with per-customer keys, TLS 1.3 in transit, mutual TLS between services, strict tenant isolation with row-level security.
- Access — SSO with phishing-resistant MFA (FIDO2) for all employees, just-in-time production access through a privileged access gateway with session recording, quarterly access reviews.
- Development — threat modelling, peer review, SAST/DAST, dependency and secret scanning, SBOM for every release.
- Monitoring — centralised logs in a SIEM with a 24/7 managed SOC; 13-month retention of security logs.
- People — background checks, confidentiality agreements, annual training with 100 % completion and monthly phishing simulations.

Reports available to approved customers

Redacted penetration test report 2026 · Quarterly vulnerability scan report · Disaster recovery test report · Business continuity exercise report · Evidence of control implementation · Data processing agreement.

Request access on this trust center; your request is reviewed by our security team.

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